



HOLISTIC HEALTH
CONCIERGE

Holistic Health Concierge Patient Privacy Policy

At Holistic Health Concierge, protecting your privacy and personal health information is an important part of the care we provide.

We understand that healthcare is personal. When you share information about your health, goals, medical history, and care needs, you are trusting us with that information. We are committed to maintaining that trust by protecting your information and using it responsibly.

Information We Collect

As part of providing healthcare services, Holistic Health Concierge may collect and maintain information such as:

- contact and demographic information
- health history and medical information
- information shared during consultations or appointments
- treatment plans and care documentation
- laboratory results or health-related records
- communication related to your healthcare services
- forms, consents, and other information you provide

How Your Information Is Used

Your information is used to support your care and the services provided by Holistic Health Concierge.

This may include:

- understanding your health history and goals
- creating and managing your care plan
- documenting healthcare services provided
- communicating with you regarding your care
- coordinating healthcare services when appropriate
- maintaining accurate healthcare records

How Your Information Is Protected

Holistic Health Concierge maintains safeguards designed to protect your personal health information.



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Patient information is maintained through approved systems and processes that support privacy and security.

Access to patient information is limited to individuals involved in your care or necessary healthcare operations.

Sharing Your Information

Holistic Health Concierge does not sell your personal health information.

Your information may be shared when necessary to:

- support your healthcare services
- coordinate care with healthcare providers involved in your treatment
- use trusted systems or services that support healthcare operations
- comply with applicable laws or requirements

When required, your authorization will be obtained before sharing your information.

Electronic Communication

Holistic Health Concierge may communicate electronically with patients as part of providing care and support.

We take steps to protect patient information during communication and encourage patients to discuss communication preferences or concerns with us.

Your Privacy Rights

You have rights regarding your health information, including the ability to:

- request access to your health information
- request updates or corrections to your information
- ask questions about how your information is used
- request additional information about privacy practices

Additional details regarding your rights and how your health information may be used or disclosed are provided in our Notice of Privacy Practices.

Questions About Your Privacy

If you have questions or concerns about your health information or privacy practices, please contact: Holistic Health Concierge
Privacy Contact: Elizabeth Suarez